

# E.O.P.A. Home Energy Assistance Program



Economic Opportunity Planning Association of Greater Toledo, Inc  
505 Hamilton Street, Toledo, Ohio 43604-8520  
419-242-7304 <http://www.eopa.org>



## Percentage of Income Payment Plan

**E.O.P.A. can accept only ten (10) walk-in appointments per day.**

**Our offices open at 8:00 am.**

**All others must call to schedule an appointment**

**Toll free 1 (866) 504-7392**

The Percentage of Income Payment Plan (PIPP) is an extended payment arrangement that requires regulated gas and electric companies to accept payments based on a household's total gross monthly income.

Payments will be 10% of the total household monthly income if a household is gas. Payments will be 5% of the total household monthly income if a household is electric. Payments will be 15% of the total household monthly income if a household is totally electric.

Please be advised that enrolling in the PIPP program does not stop a disconnection order. The customer will need to make their first PIPP payment in order to stop disconnection.

The customer can be placed on a ZERO PIPP if a household does not have any income at the time of enrollment. This plan will allow the customer to keep their utilities on provided they verify zero income every 90 days until a regular PIPP can be arranged.

Please keep in mind that First Energy asks that you pay your regular billing amounts during the summer months.

Income guidelines up to 200% of the Federal Poverty Standards:

1 person:	up to \$21,660
2 people:	up to \$29,140
3 people:	up to \$33,620
4 people:	up to \$44,100
5 people:	up to \$49,700
6 people:	up to \$51,580
7 people:	up to \$59,060
8 people:	up to \$66,540

For households with more than eight (8) members, add \$7,480 for each additional member.

At the time of your appointment you must have all of the following:

- Current documentation of all household income (all members age 18 or older) for the last 13 weeks. Pay stubs must be consistent.
- A valid photo ID or birth certificate for all adults 18 years of age or older.
- Social Security numbers and birth dates for all members of the household.
- Current bills for gas and electric utilities. Both documents must be in the applicants name or that of another household member.
- A current bulk fuel invoice to receive assistance with bulk fuel.
- Current lease or rent receipt if starting or transferring services.

**We will assist with repair or replacement of primary heating systems up to \$175.00 for HOMEOWNERS. We will also assist with Bulk Fuel up to \$600.00 depending on fuel type.**